

Clarification Text on the Processing of Personal Data

Data Controller

Ikamet Sigorta A.Ş. ("Ikamet Insurance" or "Company")

As Ikamet Sigorta, we have prepared this Personal Data Processing Clarification Text ("Clarification Text") in order to enlighten the relevant persons who own data regarding the processing, storage and transfer of your personal data within the framework of our activities arising from the legislation and legal regulations related to the Personal Data Protection Law No. 6698 ("KVKK").

In addition, detailed information about the cookies and SDKs used if you visit our website, mobile site and/or mobile application is included in the Cookie Policy. The personal data processed through them are described in this Clarification Text.

The Clarification Text will be valid as of the date of publication by Ikamet Sigorta. Ikamet Sigorta may make changes to the Clarification Text at any time if necessary.

Customers

DATA CATEGORIES

1 - Credentials

Personal Data Processed:

Name – Surname, Date of Birth, Gender, T.R. Identity Number, Passport Number

Purposes of Personal Data Processing:

Execution of Finance and Accounting Affairs, Execution of Communication Activities; Execution of Loyalty to Company / Product / Services Processes; Conducting Activities in Accordance with the Legislation; Follow-up and Execution of Legal Affairs; Carrying out Business Continuity Activities; Execution and Supervision of Business Activities; Execution of Goods / Services Sales Processes; Execution of Goods/Services After-Sales Support Services; Execution of Customer Relationship Management Processes; Carrying out activities for customer satisfaction; Execution of Advertising, Campaign and Promotion Processes; Carrying out Preservation and Archive Activities; Execution of Contract Processes; Follow-up of Requests /

Complaints; Planning and Execution of Commercial and/or Business Strategies; Carrying out the necessary works by the Business Units in order to benefit from the Products and Services Offered and Carrying out the Related Business Processes; Providing Information to Authorized Persons, Institutions and Organizations

Legal Reasons for Personal Data Processing:

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- To be explicitly stipulated in the laws,
- Provided that it is directly related to the establishment or performance of a contract, it is necessary to process the personal data of the parties to the contract,
- It is mandatory for the data controller to fulfill its legal obligation, and
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons. For cases that are not covered by the above purposes, your personal data is processed based on your explicit consent, the details of which are specified in the Consent Text.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through your requests and applications on our website, contracts, campaigns, call center records.

2 - Contact Information

Personal Data Processed:

E-Mail Address, Contact and Addresses, Mobile Phone Number

Purposes of Personal Data Processing:

Execution of Finance and Accounting Affairs; Conducting Communication Activities; Conducting Business Activities; Execution of Loyalty to Company / Product / Services Processes; Follow-up and Execution of Legal Affairs; Execution of Goods/Services Sales Processes; Execution of Goods/Services After-Sales Support Services; Execution of Customer Relationship Management Processes; Carrying out activities for customer satisfaction; Conducting Marketing Analysis Studies; Execution of Advertising, Campaign and Promotion Processes; Follow-up of Requests / Complaints; Execution of Marketing Processes of Products / Services; Execution of Preservation and Archive Processes; Providing Information to Authorized Persons, Institutions and Organizations

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- To be explicitly stipulated in the laws,
- Provided that it is directly related to the establishment or performance of a contract, it is necessary to process the personal data of the parties to the contract,
- It is mandatory for the data controller to fulfill its legal obligation and,
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller.

Are processed on the basis of legal reasons. For cases that are not covered by the above purposes, your personal data is processed based on your explicit consent, the details of which are specified in the Consent Text.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through your requests and applications on our website, contracts, campaigns, call center records.

3 - Legal Procedure Information

Personal Data Processed:

In case of dispute, information in the case file, notices, information in correspondence with the judicial and administrative authorities.

Purposes of Personal Data Processing:

Follow-up and Execution of Legal Affairs; Execution and Supervision of Business Activities; Providing Information to Authorized Persons, Institutions and Organizations; Conducting Activities in Accordance with the Legislation; Carrying out Preservation and Archive Activities; Execution of Risk Management Processes; Execution of Contract Processes; Follow-up of Requests / Complaints; Ensuring the Security of Data Controller Operations

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- It is mandatory for the data controller to fulfill its legal obligation,
- Data processing is mandatory for the establishment, exercise or protection of a right and

- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through official writings from judicial and administrative authorities and other printed / electronic documents.

4 - Customer Transaction Information

Personal Data Processed:

Policy/Offer Information, Previous Policy Information, Claim Information, Customer Reviews, Product Information, Vehicle License Plate, Occupation, Family Information,

Purposes of Personal Data Processing:

Execution and Supervision of Business Activities; Providing Information to Authorized Persons, Institutions and Organizations; Conducting Activities in Accordance with the Legislation; Execution of Finance and Accounting Affairs; Carrying out Preservation and Archive Activities; Execution of Contract Processes; Execution of Goods / Services Sales Processes; Execution of Goods/Services After-Sales Support Services; Execution of Customer Relationship Management Processes; Carrying out activities for customer satisfaction; Conducting Marketing Analysis Studies; Execution of Advertising, Campaign and Promotion Processes; Follow-up of Requests / Complaints, Execution of Marketing Processes of Products / Services

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- To be explicitly stipulated in the laws,
- Provided that it is directly related to the establishment or performance of a contract, it is necessary to process the personal data of the parties to the contract,
- It is mandatory for the data controller to fulfill its legal obligation and
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons. For cases that are not covered by the above purposes, your personal data is processed based on your explicit consent, the details of which are specified in the Consent Text.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through your requests and applications on our website, contracts, campaigns, call center records.

5 - Transaction Security Information

Personal Data Processed:

IP Address Information, Website Login and Exit Information, User Information, Traffic Data (Connection Time / Duration etc.)

Purposes of Personal Data Processing:

Execution of Information Security Processes; Conducting Audit / Ethical Activities; Execution and Supervision of Business Activities; Carrying out Preservation and Archive Activities; Ensuring the Security of Data Controller Operations; Providing Information to Authorized Persons, Institutions and Organizations; Conducting Activities in Accordance with the Legislation; Follow-up and Execution of Legal Affairs; Execution of Goods / Services Sales Processes; Follow-up of Requests / Complaints

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- To be explicitly stipulated in the laws,
- It is mandatory for the data controller to fulfill its legal obligation and
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons. For cases that are not covered by the above purposes, your personal data is processed based on your explicit consent, the details of which are specified in the Consent Text.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through information security systems and electronic devices.

6 - Financial Information

Personal Data Processed:

Encrypted Credit Card Information, Bank Account / IBAN Number Information

Purposes of Personal Data Processing:

Conducting Activities in Accordance with the Legislation; Follow-up and Execution of Legal Affairs; Execution of Finance and Accounting Affairs; Execution of Return Processes; Execution and Supervision of Business Activities; Execution of Goods / Services Sales Processes; Carrying out Preservation and Archive Activities; Execution of Risk Management Processes; Execution of Contract Processes; Providing Information to Authorized Persons, Institutions and Organizations

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- The processing of personal data belonging to the parties to the contract is necessary, provided that it is directly related to the establishment or performance of a contract and
- It is mandatory for the data controller to fulfill its legal obligation

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through printed and electronic forms, e-mails and requests and messages within the website.

7 - Visual and Audio Recording Information

Personal Data Processed:

Call Center Voice Recordings

Purposes of Personal Data Processing:

Execution of Commitment to Company Products and Services; Execution of Customer Relationship Management Processes; Carrying out activities for customer satisfaction; Execution of Goods/Services After-Sales Support Services; Carrying out Preservation and Archive Activities; Follow-up of Requests / Complaints; Execution of Marketing Processes of

Products / Services; Execution of Customer Relationship Management Processes; Conducting Marketing Analysis Studies; Providing Information to Authorized Persons, Institutions and Organizations

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- To be explicitly stipulated in the laws,
- It is mandatory for the data controller to fulfill its legal obligation and
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The personal data mentioned above are collected electronically during the calls made to our call center.

8 - Health Information

Personal Data Processed:

Health Status, Health Information About Family Members

Purposes of Personal Data Processing:

Execution and Supervision of Business Activities; Providing Information to Authorized Persons, Institutions and Organizations; Conducting Activities in Accordance with the Legislation; Execution of Finance and Accounting Affairs; Carrying out Preservation and Archive Activities; Execution of Contract Processes; Execution of Goods / Services Sales Processes; Execution of Goods/Services After-Sales Support Services; Execution of Customer Relationship Management Processes; Carrying out activities for customer satisfaction; Conducting Marketing Analysis Studies; Execution of Advertising, Campaign and Promotion Processes; Follow-up of Requests / Complaints, Execution of Marketing Processes of Products / Services

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in order to realize the above-mentioned purposes specified in the relevant legislation and Article 6 of the KVKK;

Personal data related to health and sexual life can only be processed for the purpose of protecting public health, conducting preventive medicine, medical diagnosis, treatment and care services, planning and management of health services and their financing, by persons under the obligation of confidentiality or by authorized institutions and organizations without seeking the explicit consent of the person concerned.

Is processed on the basis of legal reasons. The processing of these data will only take place depending on your explicit consent, except for the limitations set out in Article 6 of the KVKK.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through your requests and applications on our website, contracts, campaigns, call center records.

9 - Location Information

Personal Data Processed:

Location Information

Purposes of Personal Data Processing:

Execution of Customer Relationship Management Processes; Conducting Marketing Analysis Studies; Execution of Advertising / Campaign / Promotion Processes; Carrying out activities for customer satisfaction; Execution of Marketing Processes of Products / Services; Execution of Goods / Services Sales Processes; Execution of Goods / Services Production and Operation Processes

Legal Reasons for Personal Data Processing

Your personal data within this scope is specified in the relevant legislation and Article 5 of the KVKK by Ikamet Sigorta for the realization of the above-mentioned purposes, the details of which can be accessed from the Consent Text;

- Explicit Consent

Is processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The personal data mentioned above are collected according to your preference in the internet browser you use and in the mobile application of our Company.

10 - Physical Space Security Information

Personal Data Processed:

Login – Output Recording Information, Camera Recordings

Purposes of Personal Data Processing:

Execution of Emergency Management Processes; Conducting Audit Activities; Ensuring Physical Space Security; Carrying out Occupational Health / Safety Activities; Execution of Risk Management Processes; Follow-up of Requests / Complaints; Ensuring the Security of Movable Goods and Resources; Ensuring the Security of Data Controller Operations; Providing Information to Authorized Persons, Institutions and Organizations

Legal Reasons for Personal Data Processing Your personal data within this scope is determined by Ikamet Sigorta in order to realize the above-mentioned purposes specified in the relevant legislation and Article 5 of KVKK;

- To be explicitly stipulated in the laws,
- It is mandatory for the data controller to fulfill its legal obligation and,
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller.

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The above-mentioned personal data are processed via CCTV cameras.

Transfer of Personal Data

The personal data of the Customers / Users are processed only to the extent necessary for the realization of the relevant purpose by complying with the rules in Article 8 of the KVKK titled "Transfer of Personal Data" and by taking the necessary technical and administrative measures;

- To our subsidiaries and affiliates limited to the purposes listed above,
- Again, the agent of the policy / offer purchased in accordance with the legislation within the scope of the contracts between us for the purposes listed above, banks (in order to receive payment for the product) and our business partners who work in sending bulk SMS / e-mail (to provide information on delivery, etc.) and our suppliers and product authorized services (for after-sales services when necessary), business partners with whom we cooperate and with whom a joint campaign is made,
- In order to fulfill our legal obligation, it can be transferred to authorized persons and official institutions in accordance with legal regulations and legislation, and

- It can be recorded in our programs and/or systems provided / made available to us by our infrastructure suppliers in the field of technology.

Online Users

DATA CATEGORIES

1- Transaction Security Information

Personal Data Processed:

IP Address Information, Website Login and Exit Information, Password and Password Information Computer Screen Records

Purposes of Personal Data Processing:

Execution of Information Security Processes; Conducting Activities in Accordance with the Legislation; Managing Customer Relationship Management Processes; Follow-up of Requests and Complaints; Providing Information to Authorized Persons, Institutions and Organizations

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- To be explicitly stipulated in the laws,
- It is mandatory for the data controller to fulfill its legal obligation, and
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

Your personal data mentioned above is collected through internet applications, information systems and electronic devices (telecommunication infrastructure, computers and telephones, etc.) and other documents declared by you.

Transfer of Personal Data

The personal data of Online Users are processed only to the extent necessary for the realization of the relevant purpose by complying with the rules in Article 8 of the KVKK titled "Transfer of Personal Data" and by taking the necessary technical and administrative measures;

- In order to fulfill our legal obligation, it can be transferred to authorized persons and official institutions in accordance with legal regulations and legislation, and
- It can be recorded in our programs and/or systems provided / made available to us by our infrastructure suppliers in the field of technology.

Employees and Interns

Detailed information about the processed personal data of employees, interns and shareholders within Ikamet Sigorta is published in a way that only they can access and they have been informed in detail about this.

Partner / Potential Partner Officer/Employee

DATA CATEGORIES

1 - Credentials

Personal Data Processed:

Name – Surname, Turkish Identity Number, Signature Circular, Signature, Identity Copy

Purposes of Personal Data Processing:

Conducting Activities in Accordance with the Legislation; Execution of Finance and Accounting Affairs; Follow-up and Execution of Legal Affairs; Conducting Internal Audit Activities; Conducting Communication Activities; Execution of Goods / Services Purchasing Processes; Execution of Risk Management Processes; Execution of Contract Processes; Follow-up of Requests / Complaints; Providing Information to Authorized Persons, Institutions and Organizations

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- Provided that it is directly related to the establishment or performance of a contract, it is necessary to process the personal data of the parties to the contract,
- It is mandatory for the data controller to fulfill its legal obligation, and

- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through business cards, printed / electronic forms, call center records, contracts, undertakings, e-mails, reports and face-to-face meetings.

2 - Contact Information

Personal Data Processed:

Email Address, Contact Address, Mobile Phone Number

Purposes of Personal Data Processing:

Execution of Finance and Accounting Affairs; Conducting Communication Activities; Execution of Goods / Services Purchasing Processes; Execution of Contract Processes; Follow-up of Requests / Complaints; Execution of Management Activities

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- Provided that it is directly related to the establishment or performance of a contract, it is necessary to process the personal data of the parties to the contract,
- It is mandatory for the data controller to fulfill its legal obligation, and
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through business cards, printed / electronic forms, call center records, contracts, undertakings, e-mails, reports and face-to-face meetings.

3 - Legal Procedure Information

Personal Data Processed:

Information in Correspondence with Judicial Authorities, Information in Correspondence with Administrative Authorities, Information in Case of Dispute, Notices

Purposes of Personal Data Processing:

Follow-up and Execution of Legal Affairs; Conducting Internal Audit Activities; Execution of Risk Management Processes; Ensuring the Security of Data Controller Operations; Providing Information to Authorized Persons, Institutions and Organizations

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- It is mandatory for the data controller to fulfill its legal obligation, and
- Data processing is mandatory for the establishment, exercise or protection of a right

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through official writings from judicial and administrative authorities and other printed / electronic documents.

4 - Transaction Information

Personal Data Processed:

Claim Information, Policy/Quote Information

Purposes of Personal Data Processing:

Follow-up and Execution of Legal Affairs; Conducting Internal Audit Activities; Conducting Communication Activities; Conducting Business Activities; Execution of Goods / Services Purchasing Processes; Execution of Customer Relationship Management Processes; Execution of Risk Management Processes; Follow-up of Requests / Complaints

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- Provided that it is directly related to the establishment or performance of a contract, it is necessary to process the personal data of the parties to the contract,

- It is mandatory for the data controller to fulfill its legal obligation, and
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through printed/electronic forms, call center records, e-mails and face-to-face interviews.

5 - Transaction Security Information

Personal Data Processed:

IP Address Information, User Name, User Information

Purposes of Personal Data Processing:

Execution of Information Security Processes; Conducting Audit / Ethical Activities; Fraud Prevention; Supervision of Business Activities; Execution of Risk Management Processes; Carrying out Preservation and Archive Activities; Ensuring the Security of Data Controller Operations

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- is expressly stipulated in the laws, and
- It is mandatory for the data controller to fulfill its legal obligation

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through information security systems and electronic devices.

6 - Financial Information

Personal Data Processed:

Policy/Offer Information, Claim Information, Bank Account Information, Current Account Information

Purposes of Personal Data Processing:

Conducting Audit / Ethics Activities; Conducting Activities in Accordance with the Legislation; Execution of Finance and Accounting Affairs; Execution / Supervision of Business Activities; Execution of Goods / Services Purchasing Processes; Execution of Contract Processes; Execution of Supply Chain Management Processes; Execution of Management Activities

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- Explicitly stipulated in the law
- Provided that it is directly related to the establishment or performance of a contract, the processing of personal data belonging to the parties to the contract is necessary, and
- It is mandatory for the data controller to fulfill its legal obligation

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The personal data mentioned above are collected through printed / electronic forms, contracts, undertakings.

7 - Risk Management Information

Personal Data Processed:

Information Processed for the Management of Commercial / Technical / Administrative Risks

Purposes of Personal Data Processing:

Conducting Audit / Ethics Activities; Follow-up and Execution of Legal Affairs; Execution and Supervision of Business Activities; Carrying out Occupational Health and Safety Activities; Execution of Risk Management Processes; Carrying out Preservation and Archive Activities; Ensuring the Security of Data Controller Operations; Execution of Management Activities

Legal Reasons for Personal Data Processing

Your personal data within this scope is determined by Ikamet Sigorta in accordance with the relevant legislation and Article 5 of the KVKK in order to realize the above-mentioned purposes;

- It is mandatory for the data controller to fulfill its legal obligation, and
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The above-mentioned personal data are collected during the participation in an event or training, through the information declared by the person concerned and through official and commercial correspondence.

8 - Physical Space Security Information

Personal Data Processed:

Personal Data Processed:

Login – Output Recording Information, Camera Recordings

Purposes of Personal Data Processing:

Execution of Emergency Management Processes; Conducting Audit Activities; Ensuring Physical Space Security; Carrying out Occupational Health / Safety Activities; Execution of Risk Management Processes; Follow-up of Requests / Complaints; Ensuring the Security of Movable Goods and Resources; Ensuring the Security of Data Controller Operations; Providing Information to Authorized Persons, Institutions and Organizations

Legal Reasons for Personal Data Processing Your personal data within this scope is determined by Ikamet Sigorta in order to realize the above-mentioned purposes specified in the relevant legislation and Article 5 of KVKK;

- To be explicitly stipulated in the laws,
- It is mandatory for the data controller to fulfill its legal obligation, and
- Provided that it does not harm the fundamental rights and freedoms of the data subject, the data processing is mandatory for the legitimate interests of the data controller

Are processed on the basis of legal reasons.

Methods of Collecting Personal Data:

The above-mentioned personal data are processed via CCTV cameras.

Transfer of Personal Data

The personal data of the Customers / Users are processed only to the extent necessary for the realization of the relevant purpose by complying with the rules in Article 8 of the KVKK titled "Transfer of Personal Data" and by taking the necessary technical and administrative measures;

- To our subsidiaries and affiliates limited to the purposes listed above,
- Again, the agent of the policy / offer purchased in accordance with the legislation within the scope of the contracts between us for the purposes listed above, banks (in order to receive payment for the product) and our business partners who work in sending bulk SMS / e-mail (to provide information on delivery, etc.) and our suppliers and product authorized services (for after-sales services when necessary), business partners with whom we cooperate and with whom a joint campaign is made,
- In order to fulfill our legal obligation, it can be transferred to authorized persons and official institutions in accordance with legal regulations and legislation, and
- It can be recorded in our programs and/or systems provided / made available to us by our infrastructure suppliers in the field of technology.

Retention of Personal Data, Your Rights and Application

Storage and Disposal

Our Company has established a Retention and Destruction Policy for the storage and deletion of personal data. The storage and destruction of your personal data is carried out within the scope of this policy. Accordingly, if a period for the storage of the data is determined in the KVKK or in the relevant laws and other relevant legislation, the data must be kept for at least this period.

Taking into consideration the possibilities such as the late arrival of a possible court request or a request of an administrative authority authorized by law regarding the relevant data or the occurrence of a dispute to which we may be a party, a period of 6 months to 1 year is added to the periods stipulated in the legislation for the storage of your data and the retention period of the data is determined and at the end of the specified period, the data is deleted, destroyed or anonymized.

If a period for the retention period of the data we process is not stipulated in the legislation, your data will be deleted, destroyed or anonymized without the need for any request upon the expiration of the 10-year statute of limitations as of the end of our legal relationship, taking into account the possible disputes as a requirement of the relationship between us.

If all of the processing conditions of personal data have been eliminated or the retention period declared by us or determined within the scope of the legislation has expired, your data will be deleted, destroyed or anonymized ex officio on the first periodic destruction date or within 6 months at the latest. If you request the deletion of your data for a valid reason, your data will be deleted within 30 days at the latest to the extent legally possible. If you request the deletion or destruction of your data whose retention period is determined in the legislation before the stipulated periods, your request will not be realized.

Your Rights

Regarding your personal data within the scope of KVKK and related legislation;

- To learn whether your personal data is processed or not,
- If your personal data has been processed, to request information about it,
- To learn the purpose of processing personal data and whether they are used in accordance with their purpose,
- To know the third parties to whom your personal data is transferred,
- If your personal data is processed incompletely or incorrectly, to request their correction,
- Requesting the deletion or destruction of your personal data within the framework of the conditions stipulated in the KVKK legislation,
- When you request the correction of incomplete or incorrect data and the deletion or destruction of your personal data, you request that this situation be notified to the third parties to whom we transfer your personal data,
- To object to the occurrence of a result against the person himself by analyzing the processed data exclusively by means of automated systems, and
- If you suffer damage due to unlawful processing of personal data, you have the right to request the redress of this damage.

Application

If you wish to submit your applications and requests regarding your personal data, by using the Application Form;

- Wet signed and a copy of your identity card by sending it to Mahir İz Cad., No:24, Altunizade Mah., Üsküdar, İstanbul,
- By applying to our Company in person with a valid identity document,
- By sending the ikametsigorta@hs02.kep.tr to our registered electronic mail address using a registered electronic mail address and a secure electronic signature or mobile signature, or
- By sending our e-mail address previously notified to our Company and registered in our system to our kvk@ikametsigorta.com address

You can forward all of them to Ikamet Sigorta.

In accordance with the Communiqué on the Principles and Procedures of Application to the Responsible, the name – surname, signature if the application is written, T.R. identity number (passport number if the applicant is a foreigner), the place of residence or workplace address based on the notification, the electronic mail address based on the notification, telephone number and fax number, if any, and information about the subject of the request must be included in these applications.

The data subject person must clearly and understandably state the issue requested in the application containing the explanations regarding the right that he / she will make and request to use in order to exercise the above-mentioned rights. Information and documents related to the application must be attached to the application.

Although the subject of the request must be related to the applicant's person, if acting on behalf of someone else, the applicant must be specially authorized in this regard and this authority must be documented (special power of attorney). In addition, the application must contain identity and address information and authenticating documents must be attached to the application.

Requests made by unauthorized third parties on behalf of someone else will not be evaluated.

Your requests regarding your personal data are evaluated and answered within 30 days at the latest as of the date of receipt by our Company. If your application is evaluated negatively, the reasons for the reasoned rejection will be forwarded to you by electronic mail or postal mail to the address you specify in the application, and if possible, by means of the procedure in which the request is made. Our responses will be delivered to you in writing or electronically in accordance with Article 13/2 of the KVK Law.